

## Resume

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### EDUCATION

**CPR, AED, Basic First Aid (Adult, Child, and Infant) Exp. Date: 01/14/2020**

**ASW, BBS # 74092**

**PPSC (Pending)**

**MSW**, May 2016, CSU East Bay, Social Work Department, Hayward, CA

**Master's Thesis:** Trauma Affecting APIs in the San Francisco Bay Area

**PhD**, Medical Anthropology, December 2004, University of Hawaii, Dept. of Anthropology, Honolulu, HI

**PhD Dissertation:** "Mango Illness": Health Decisions and the Use of Biomedical and Traditional Therapies in Cambodia

**MA**, Anthropology, September 1998, University of Hawaii, Dept. of Anthropology, Honolulu, HI

**BA**, Anthropology, 1993, University of California at Berkeley, Berkeley, CA

### SKILLS

- SPSS/Ethnograph/Dedoose/FileMaker Pro
- Developing and Maintaining Databases
- Microsoft Office
- Grant Proposals, Research Study Designs, Implementation, Analysis and Write-Up
- Ability to multi-task/extensive experience working in diverse settings internationally and in the U.S.

### TRAININGS AND CERTIFICATION

- Human Subjects Training, University of Hawaii, Johns A. Burns School of Medicine, 2004
- Master Trainer, CDC's Behavioral Diffusion Theory of Prevention Intervention (1009)
- Child Abuse/Elder Abuse Reporting Laws, Alameda County Public Health Dept. (2013)
- Critical Time Intervention, Center for Social Innovation (2013)
- Seeking Safety 1-Day training, Alameda County Behavioral Health Care (2013)
- Mental Health First AID USA, Alameda County Behavioral Health Care (2013)
- 40 Hour Domestic Violence Training, Safe Alternatives to Violent Environment (2013)
- Interpersonal Therapy, VA's San Francisco Medical Facility, San Francisco, CA (2014)
- Motivational Interviewing, VA's San Francisco Medical Facility, San Francisco, CA (2015)
- Trauma Informed Care, Alternative Family Services, Oakland, CA (2016)
- ASAM Criteria, Alameda County, Oakland, CA (2017)

Social Work Internships: 2014-15 VA San Francisco (Paid); 2014-2015 Laurel Elementary School

### FOREIGN LANGUAGE:

Cambodian (Fluent in Khmer)

### PROFESSIONAL EXPERIENCE

Assistant Professor

**CSU Stanislaus, Social Work Department, Turlock, CA** Aug. 2018 to Present

- Teach full-time over a 9 month academic year. Course assignments include social work practice with individuals/families (clinical skills), social work practice with groups, social issues and policy, social work practice in mental health, child welfare, community organization, and field placement supervision.
- Online courses: Addictions; Human Behavior and Social Environment I/II; Law and Ethics; Trauma; Social Work Advanced Micro Practice
- Full participation in on-going curriculum development and assessment
- Other responsibilities include student advising and both institutional and community service.
- Courses: Addiction, HBSE I/II, Field Instruction, Research Methods, Generalist Practice, Trauma, and Advanced Micro Practice Approaches

**Co-Director, Institute for Transformation and Change, Oakland, CA** Oct. 2018 to present

- Assist in the daily operations and management
- Carry a caseload of clients
- In charge of outreach and training
- Other relevant tasks needed

**Quality Improvement Case Manager/Psychiatric Social Worker**, Feb. 2018- Sept. 2018, Oakland, CA  
West Oakland Health Counselor

Supervisor: Dr. Lemny Perez

- Managed of a caseload of 25 youth ages from 5 to 11 years old at an elementary school in Oakland;
- Provided EPSDT school-based mental health, crisis intervention and case management services to qualified children;
- Provided individual and group therapy in the school milieu;
- Provided services in the home if indicated and appropriate;
- Brokered services that will enhance client support from other service providers and agencies;
- Developed effective working relationships with school personnel/families of identified children; and
- Maintained case records and histories in accordance with department standards; prepares reports and correspondence as required.

**Behavioral Health Program Consultant ONLY (I declined to accept full time employment due to prior commitement with WOH agency when it was offerend full time employment to me)**, Oct. 2017 to Feb. 2018, Oakland, CA

Alternatives In Action

Supervisor: Jora Atienza

- Managed a caseload of 20 youth ages from 14 to 18 years old at two high schools in Oakland;
- Provided Case Management services; including referral, intake, eligibility determination, program planning, monitoring, assessment and evaluation of youth/family needs;
- Lead the development of intern program in 2018-19;
- Developed collaborative relationships with partner organizations, school staff, youth and families;

- Ensured timely documentation and reporting for case management services; and
- Provided crisis intervention case management services to a caseload of 15 youth/families; ensure timely intervention and support to families and youth.

**Director of Resident Services**, August 2016-October 2017, San Francisco, CA

Chinatown Community Development Center Provide

Supervisor: Malcolm Yeung

- Trained a team of residential coordinators on a variety of topics, including communication skills, data collection, conflict-Resolution, and Anger Management;
- Developed training materials on a variety of topics, including mental illness, mini-mental health exam, communication skills, data collection, conflict-Resolution;
- Facilitated a weekly case review to a team of residential coordinators on various cases and consult on complex/complicated social/mental health issues;
- Provided direct engagement and intervention to residents with complex issues, such as mental illness, substance abuse, neglect, and language cultural barriers; and
- Consulted on specific cases relating to mental illness, substance, domestic violence, and other crises.

**Associate Director for Planning, Development, and Program Management**, Sept. 2013- July 2016

Asian Community Mental Health Services, Oakland, CA

Supervisor: Philip Sun

- Managed a team of 20 mental health and outreach staff in both offices in Oakland and Richmond;
- Recruited, interviewed, hired, and trained staff;
- Maintained operational, fiscal and programmatic oversight of core mental health and outreach programs
- Managed grants and contracts for the entire agency;
- Liaised with community partners and attend meetings;
- Conducted assessments to identify priority needs of the populations being served and present key findings to interest groups and other related entities; and
- Maintained, developed, and designed the health record database (Welligent System).

**Social Scientist**, October 2010 - September 2013

Twenty-nine Palms Marine Corps/Mobius Industry, 29 Palms, CA

Supervisor: Glenn G. Gutting

- Directly supervised 5 staff and oversaw daily operations;
- Participated in in regular management team meetings; and
- Developed, maintained and updated socio-cultural training materials

**Social Scientist**, September 2009- October 2010, Deployment to Afghanistan

Department of Defense/ MPRI, L-3 Division, Alexandria, VA

Supervisor: Frank Wheeler

- Oversaw a team of 30 staff in harsh and dangerous environments in Afghanistan;
- Was in charge of research project planning, budgeting, and pilot projects;
- Provided cultural sensitivity trainings to the military via utilizing socio-cultural data from the varied population groups in Afghanistan;

- Developed statements of work, wrote requests for quotes/evaluated research proposals;
- Made funding awards to subcontractors and wrote research contracts;
- Trained and coached interviewers on how to collect socio-cultural data;
- Developed and maintained professional relationship that would lead to future funding opportunities; and
- Evaluated subcontractors' performance on data collection and analyses.

**Behavioral Scientist**, January 2008 - September 2009

Asian Pacific Islander Wellness Center, San Francisco, CA

Supervisor: Bupendhra Sheoran, MD

- Direct Client Contact: Maintained a caseload of 5 Cambodian women living with HIV/AIDS; provided resources to 5 Cambodian clients, including job announcements, medical appointments, job applications, referrals to other service providers in the area; conducted home visits and enrolled clients in special/educational training programs;
- Maintained client files and daily log;
- Translated and interpreted documents for clients whenever necessary;
- Conducted interviews and case development; gathered medical evidence, set up medical and mental health appointments; and
- Research and Administrative responsibilities included serving as behavioral scientist at large for the training, evaluation and design of all programs and research projects.

**Associate Director**, December 2006 – September 2009

UH, Dept. of Trop. Med., Med Microbiology & Pharmacology, Honolulu, HI

Supervisor: Dr. Jimmy Effird

- Mentored and advised 3 Ph.D. students;
- Co-taught tropical medicine grad course.
- Supervised 5 staff and was in charge of developing their duties/responsibilities;
- Prepared annual progress reports and assisted in the grant development process;
- Maintained a number of databases, which included developing questionnaire surveys, research tools, instruments, and interview guides; and
- Conducted face-to-face interviews & observations in a community/residential as well as clinical settings.

**East Bay Asian Youth Center, Berkeley, CA**

Supervisor: David Kakishiba

- Managed a caseload of 25 youth and families;
- Conducted initial and termination assessments and enrolled/terminated clients once graduated from the program;
- Developed intervention both short-term and long-term plans;
- Completed intake/other forms and made referrals to other service providers;
- Conducted individual/group counseling and made home visits; and
- Conducted support groups.

References:

Glenn E. Gutting, Retired LTC Army. Email: [Glenn.e.Gutting@gmail.com](mailto:Glenn.e.Gutting@gmail.com). Phone: (757) 788-9903

Timothy Nguyen, Associate Field Director, CSU San Jose State, Dept. of Social Work. Phone: [timothynguyen@gmail.com](mailto:timothynguyen@gmail.com). Or TimothyJNguyenPhone: (408) 375-2534.

Dr. Jimmy Efird, Associate Professor, East Carolina University, Department of Public Health, Email: [jimmy.efird@standalumni.org](mailto:jimmy.efird@standalumni.org) or [jimmy.efired@newcastle.edu.au](mailto:jimmy.efired@newcastle.edu.au) Phone: (650) 248-8282 or 61-439-269-981